

Privacy Policy Notice – updated 10/1/2016

This privacy notice discloses the privacy practices for Residential Wholesale Mortgage, Inc. (rwmloans.com). This privacy notice applies solely to information collected by this website. It will notify you of the following:

1. What personally identifiable information is collected from you through the website, how it is used and with whom it may be shared.
2. What choices are available to you regarding the use of your data.
3. The security procedures in place to protect the misuse of your information.
4. How you can correct any inaccuracies in the information.

[Click Here to View Our Privacy Form](#)

Information Collection, Use, and Sharing

We are the sole owners of the information collected on this website. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. If you apply for a loan, we may collect nonpublic personal information from you and about you through the following: Applications, Forms, Consumer Reporting Agencies, Credit Reporting Agencies, and our affiliates.

When you visit our website, we may collect non-personal information about the browser, IP address or operating system you are using. We may obtain what site you came from, or what website you visit upon leaving rwmloans.com. We may monitor, record, or log your website use without notification to you in an attempt to enhance our website for our users.

We will not sell or rent this information to anyone. We will use your information to respond to you regarding the reason you contacted us. We will not share your information with any third party outside of our organization or vendor affiliates, other than as necessary to fulfill your request, e.g. credit services, escrow, appraisal.

We do not disclose any nonpublic personal information about our customers or former customers to anyone, except as permitted by law.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy. By providing your phone number, you are granting Residential Wholesale Mortgage, Inc. (RWMI) and our employees the right to contact you via telephone, mobile SMS and/or MMS. Your consent enables us to contact you even if your number is listed under Do-Not-Call (DNC) lists including any RWMI corporate, state, federal, or national Do-Not-Call (DNC) list.

Your Access and Control Over Information

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the contact form, chat box, or phone number provided on our website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you, if applicable by law.
- Express any concern you have about our use of your data.

When you apply for a mortgage loan with RWMI through this website, you can always request changes to personal information collected through this website by contacting the loan originator or processor assigned to your loan application.

Security

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline. Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted to us in a secure way. While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing, customer service, or loan origination activities) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment. We take your online privacy seriously and you can be assured that any information provided by you will be kept confidential.

Cookies, Pixel Tags, & Web Beacons

We use "cookies" on this site. A cookie is a piece of data stored on a site visitor's computer or mobile device to help us improve your access to our site and identify repeat visitors to our site. Pixel tags are pieces of code which is placed on websites to help read and place cookies. For instance, when we use a cookie to identify you, you would not have to log in a password more than once, thereby saving time while on our site. Cookies can also enable us to track and target the interests of our users to enhance the experience on our website and our marketing activities to consumers. Web beacons are often referred to as "tracking pixels" or "clear gifs" and they are used in same capacity as cookies. Usage of a cookie is in no way linked to any personally identifiable information on our website.

Some of our third party business partners may use cookies or beacons on our site (for example, advertising partners). However, we have no access to or control over these.

You have the ability to decide whether to accept or reject cookies by adjusting your web browser controls to accept or refuse cookies. If you choose to reject cookies, you may still use and access our website but some access and functionality of our website may be limited.

Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

California Privacy

Under California Law, California residents have the right to request in writing from businesses with whom they have an established business relationship, (1) a list of the categories of Personal Information, such as name, email and mailing address and the type of services provided to the customer, that a business has disclosed to third parties (including affiliates that are separate legal entities) during the immediately preceding calendar year for the third parties' direct marketing purposes and (2) the names and addresses of all such third parties. **To request the above information, please contact us at 1-800-865-6266 or submit a request through our contact form on the contact us webpage.**